



BINDURA UNIVERSITY OF SCIENCE EDUCATION



STUDENT AFFAIRS DIVISION STUDENTS CLIENT CHARTER

PREAMBLE

The Charter of Student Rights and Responsibilities outlines how we seek to create a supportive learning environment, address disruptive behaviour, and protect the safety, dignity and reputation of students and the community as a whole. This charter summarises the way in which the Division of Student Affairs (DOSA), the students and their representative body i.e. the SRC will work in partnership to create a high quality learning experience. This will enable BUSE to mould employable, relevant and ethical graduates who are responsible to themselves and the community.

STUDENT RIGHTS AND RESPONSIBILITIES

The Division of student affairs promises to:

- ✚ Deliver a high quality educational experience as an enabler to the moulding of highly skilled, responsible and ethical graduates.
- ✚ Provide a congenial living and learning environment
- ✚ Create an inclusive, safe and secure campus environment.
- ✚ Provide for a wide variety of sporting, cultural and recreational facilities.
- ✚ Recognising and working with the SRC as the representative voice of the students.

STUDENT RESPONSIBILITIES

Students will take ownership of their university experience by:

- ✚ Being a responsible member of the university community and acting responsibly.
- ✚ Engaging in SRC and university feedback platforms.
- ✚ Actively engaging with educational opportunities in and outside the lecture room.
- ✚ Adhering to rules, regulations and policies.
- ✚ Access to social and pastoral services
- ✚ Inform us of circumstances impairing your academic performance
- ✚ Make yourself aware of the services that are available to you
- ✚ Provide feedback on your experience (satisfaction survey)
- ✚ Advice and guidance on career planning
- ✚ The opportunity to continue to participate in our community after you Graduate

STUDENT REPRESENTATIVE COUNCIL

- ✚ The student leadership body will actively work to improve the current working Environment by:
- ✚ Being the primary democratic student representative at BUSE.
- ✚ Running an effective representation structure.
- ✚ Supporting student clubs and societies.